

# Quality Policy

CTI Industries is dedicated to achieving the highest level of customer satisfaction by meeting expectations in providing competitive products and services. We recognize that an emphasis on quality is essential to our customer's success as well as our own. Our Quality Policy extends to all our aspect of our manufacturing locations and is built upon the following strategic principles:

- Maintain a healthy and empowered team environment
- All employees and supplier partners are responsible for quality and customer satisfaction
- Implement industry leading quality management and measurement systems
- Adhere to corporate, governmental and environmental quality obligations and measurements
- Commit to flawless execution and encourage a philosophy of defect prevention
- Continually improve quality performance in all areas of the business

With our employees, customers and supplier partners, we continually strive to provide products and services of the highest possible standards to satisfy expectations for quality, safety, reliability and service.

**Amphenol**  
CTI Industries